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To: [Utilities Div - Mailbox](#); [Legal Div - Mailbox](#); [RBurns-Web](#); [Corporations Division](#); [SEC-AOD](#); [Safety-Web](#)
Subject: It would be very crucial that APS does not continue their request for rate increase
Date: Saturday, January 11, 2020 10:32:57 PM

I think it would be very arrogant and irrational for the Arizona Corporation Commission to pass The APS rate increase. As APS has knowingly and willingly defrauded the Arizona public in many ways. starting with the fraudulent of it's customers by hiking their price so now they have to reimburse the fees they cost customers in the first place. Here are just a few reasons why. **The APS will repay 12,000 customers who are not on their cheapest rate plan, they just lost:**<https://www.azcentral.com/story/money/business/energy/2019/11/19/arizona-public-service-co-repay-customers-cheapest-plans-aps-rate-comparison-tool/4243892002/>.

Lawsuit: APS Refused to Pay Texas Maintenance Company Nearly \$900,000

[Vhttps://www.phoenixnewtimes.com/news/lawsuit-aps-failed-to-pay-maintenance-company-nearly-900000-11406240](https://www.phoenixnewtimes.com/news/lawsuit-aps-failed-to-pay-maintenance-company-nearly-900000-11406240)

APS can't prove it followed rules prior to shut-off that led to woman's death, regulators say
<https://www.bizjournals.com/phoenix/news/2019/06/26/aps-cant-prove-it-followed-rules-prior-to-shut-off.html>

They can not be trusted to run a moral company and do not deserve to hike the rates of the people they claim to deserve. If you allow this you are a corrupt system as well and the people will see through you that a system of corruption exist and all faith will be lost. No on a rate increase to APS period.

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Each day we must work on brilliance of the mind and compassion of the heart: